

DOCSIS 3.0 Subscriber Experience Manager at CableLabs Winter

ACTIVE BROADBAND NETWORKS DEMONSTRATES FIRST APPLICATION BASED UPON DOCSIS® 3.0 IP DETAIL RECORDS AT CABLELABS WINTER CONFERENCE
SUBSCRIBER EXPERIENCE MANAGEMENT USING DOCSIS 3.0 IPDR

Waltham, MA February 3, 2010 – Active Broadband Networks, a leading development of Subscriber Service and Network Management Systems based upon the emerging IPDR standards will demonstrate the first DOCSIS® 3.0 IPDR collector and the first application using the new DOCSIS® 3.0 IPDR capabilities called the Subscriber Experience Manager.

Our team is working hard to lead in the development of DOCSIS® 3.0 IPDR solutions for Cable Operators”, said Adam Dunstan, President of Active Broadband Networks. “With leading CMTS vendors providing DOCSIS 3.0 IPDR capabilities during 2010, operators can finally address the problems caused by SNMP and leverage these new capabilities with applications like the Subscriber Experience Manager”.

Active Broadband Networks will demonstrate a beta version of the Active Resource Manager Subscriber Experience Manager at the CableLabs® Winter Conference. The Subscriber Experience Manager leverages new information provided by IPDR to profile network conditions and Subscriber usage identifying periods where Subscriber Experience is impacted. The Subscriber Experience Manager then computes Experience in the form of bandwidth supplied, demand served and interface delay. The Subscriber Experience Manager offers increased visibility into the impact of network congestion to manage customer satisfaction and network capacity. Active Broadband Networks is also announcing the availability of Active Resource Manager Release 4.2. This release adds new Business Intelligence style dashboards and reporting, a web services interface with over 60 queries that can be used to integrate accurate IPDR information with existing operational applications and updated system management capabilities including a new Command Line Interface. Release 4.2 is available immediately.

About Active Broadband Networks

Active Broadband Networks is a leading provider of Open Source Subscriber Service and Broadband Network Management systems. We are the developers of the Active Resource Manager; a Subscriber Service Management and Broadband Network Management platform based upon the emerging IPDR protocol standards. The Active Resource Manager provides a subscriber-service-centric view of network resource usage that is unavailable in current network management systems. It further leverages this information to predict future demands, identify top-talkers by service class, implement per-subscriber usage quotas and measure subscriber experience. Designed to meet the needs of Broadband Service Providers, the Active Resource Manager is available in three editions including a distributed system supporting up-to 100 million subscriber devices. The Active Resource Manager is an Open Source platform. This benefits our customers by eliminating complex licensing, easing integration with other Operational Support Systems, and offering choice in on-going support and functionality development. Active Broadband Networks provides commercial support and professional services for the Active Resource Manager.

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